



## **STEEL FORCE TRUCK BODIES** **LIMITED WARRANTY**



### **Product Warranty – Three Years or 36,000 Miles, Whichever Occurs First**

For a period of three (3) years or 36,000 miles, whichever occurs first, Steel Force guarantees its Utility and Flatbed Bodies will not “rust-through” (as defined below); Steel Force guarantees its Utility and Flatbed Bodies will be free from defects in material and/or workmanship; Steel Force standard door latches, lock cylinders, and door hinges are guaranteed not to fail to operate due to mechanical failure; and Steel Force standard compartment shelving is guaranteed not to bend under the rated load of 250 pounds (lbs.).

### **Warranty Coverage Duration and Limitation**

The warranty period begins on the date of purchase by the first end-user, or one (1) year from the date the product is manufactured by Steel Force, whichever occurs first. This warranty is valid for product that remains mounted upon the chassis it was originally installed upon, as solely determined by Steel Force. Steel Force will pay the cost of material and labor to repair or replace the defective product at a Steel Force Service Center and will pay material only at a non-Steel Force Service Center. Steel Force reserves the sole right to inspect product claimed for warranty and determine the best course of action to remedy the warranty claim.

### **Exclusions from Warranty**

1. Product not installed by an authorized Steel Force distributor or agent.
2. All accessions (additions, add-on attachments, etc.) to the product not manufactured by Steel Force.
3. All non-Steel Force standard latches.
4. All product repairs, modifications and alterations performed without the written authorization of Steel Force.
5. Products exhibiting damage or fatigue fractures due to accident, misuse, abuse, neglect, overloading, improper installation, severe off-road applications or twisting loads induced by cranes or aerial devices.
6. Products not maintained per Operation & Maintenance Manual.
7. Products sold by Steel Force but not manufactured by Steel Force (i.e. cranes, aerial lifts, lift gates, generators, compressors, pumps, hydraulic or pneumatic reservoirs etc.) Note: These products are covered exclusively by the product manufacturer’s warranty in effect at the time of delivery, if any.
8. Paint, decals, or any finish (collectively “finish”) not applied by Steel Force. Finish deterioration caused by chemical reactions including, but not limited to, acid rain, industrial fallout or improper cleaning materials.
9. “Rust-through” of products for which the finish was not applied by Steel Force or an authorized agent, or where the product was used to transport corrosive materials. Note: “rust-through” is defined as corrosion that has created a hole through the metal.
10. Products purchased or used outside the U.S.A.

**STEEL FORCE HEREBY DISCLAIMS AND EXCLUDES ANY OTHER EXPRESS, IMPLIED, OR STATUTORY WARRANTIES, ARISING BY OPERATION OF LAW OR OTHERWISE, INCLUDING, WITHOUT LIMITATION, ANY WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.**

### **Limitations of Liability**

**UNDER NO CIRCUMSTANCES, WHETHER IN CONTRACT, TORT, OR OTHERWISE, SHALL SFM INTERNATIONAL LLC OR ITS AFFILIATE OR SUBSIDIARY COMPANIES, OR THEIR RESPECTIVE DIRECTORS', OFFICERS', SHAREHOLDERS', EMPLOYEES' OR AGENTS' (HEREINAFTER COLLECTIVELY "STEEL FORCE") TOTAL LIABILITY ARISING IN CONNECTION WITH THE PRODUCT EXCEED THE AMOUNT OF THE PROCEEDS RECEIVED BY STEEL FORCE PURSUANT TO ANY CONTRACT OF SALE OR PURCHASE ORDER.**

**UNDER NO CIRCUMSTANCES, WHETHER IN CONTRACT, TORT, OR OTHERWISE, SHALL STEEL FORCE BE LIABLE FOR LIQUIDATED, SPECIAL, INDIRECT, INCIDENTAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES, EXPENSES, OR COSTS, INCLUDING, WITHOUT LIMITATION, LOST PROFITS, HOWSOEVER CAUSED AND EVEN IF THE POTENTIAL OF SUCH DAMAGES WAS DISCLOSED AND/OR KNOWN.**

### **How to Apply for Warranty Coverage**

All claims are handled by contacting your nearest Steel Force Service Center or by contacting Steel Force Product Support.

Visit [www.steelforcetruckbodies.com](http://www.steelforcetruckbodies.com) for Steel Force Service Centers and Product Support contact information.